



Client Participation Agreement

The Northeast Arc Recreation team provides a wide range of programming to ALL members of our community. To accomplish this goal and establish consistent expectations, all program participants are to behave appropriately and promote a safe, fun, and healthy community environment. Our vision is to provide clients, of all abilities, with an equal opportunity to access meaningful activities through community involvement, intentional recreation, sport, and art programming.

All clients need to abide by these basic behavior standards. We encourage parents, guardians, caregivers to review and discuss the behavior standards with their children participating in our youth programs. All Northeast Arc Recreation staff and volunteers are held to the same standards. Your voluntary participation in our programs is your consent to follow these behavior standards and the resulting consequences.

As a member of the Recreation Department, I will:

1. Be respectful, cooperative and will contribute positively to the experience of fellow participants.
2. Be careful and considerate that my actions will not hurt another's feelings or hurt them physically, either intentionally or accidentally.
3. Show respect to the staff and cooperate fully with their instructions. Always follow directions.
4. Respect the rights and beliefs of others and treat others with courtesy and consideration.
5. Always respect the property of others.
6. Clients have the right to participate in an environment where all clients can achieve their full potential.
7. Every participant in the program is expected to exercise an attitude that elicits good will towards others and program activities.
8. I will conduct myself responsibly. I understand that excessive horseplay, inappropriate touching, unwelcome teasing/bullying, or any unkind behavior is not allowed and will not be tolerated.
9. I will communicate in an appropriate manner, which means I will not use foul language, gestures, or harsh words. I will not raise my voice or use verbal threats of any kind.
10. I will refrain from deliberately causing bodily harm to fellow participants or staff or to property. I understand that pushing, kicking, hitting, or fighting are not acceptable behavior.
11. Bullying of any kind will not be tolerated. This includes any intentional written, verbal, or physical act intended to harm another participant.
12. Participants need to pay attention to their surroundings in all activities.
13. Participants will adhere to all safety rules and regulations given for each activity that he/she participates in while at a program.
14. The expectation of all youth programming is that if a program participant is experiencing a problem with another participant or experiencing other issues while present at our program, they will inform a staff member immediately. If a staff member is not informed about a problem, they cannot assist the participant or stop the problem.
15. Have FUN, but not at the expense of others.
16. Participants are encouraged to participate in activities to the best of their ability.

Code of Conduct shall be enforced for all participants each day. If a client is unable to follow the Client Participation Agreement, a mandatory meeting will be scheduled with the Recreation Department to discuss next steps.